



Accessible
and Inclusive
Tourism



Access Welcome Guide

Seaweed Centre



Welcome to the Seaweed Centre



The Seaweed Centre is committed to ensuring that all visitors have a full and equal opportunity to benefit from everything that we offer.

To understand the information, services and facilities that are available at our Attraction or Experience, please see below.

If we have not covered your access needs in this document, please contact us using the links on the next page to discuss your needs and will be delighted to offer our assistance where we can.

Our Commitment to Accessibility and Inclusion

At The Seaweed Centre, we are committed to creating a welcoming, accessible, and inclusive environment for everyone. We want all visitors, customers, and staff to feel comfortable, respected, and able to enjoy what we offer. If you have any questions, access requirements, or need support before your visit, please get in touch – we're always happy to help and want everyone to experience a warm Seaweed Centre welcome. We welcome your feedback as we continue improving access for all.



Contact Information

If you'd like to discuss your individual access needs or the suitability of our services, please get in touch:

Telephone: +091 551553

Email: theseaweedcentre@gmail.com

Website: www.theseaweedcentre.com

We recommend getting in touch before booking so that we can make any necessary arrangements and ensure your visit runs smoothly.

How to Reach Us

Eircode: H91 CH7X

By Car:

The Seaweed Centre is accessible by car, and using the Eircode H91 CH7X in your sat nav or maps app will bring you directly to us.

Carpark is available outside the door. There is a step -free route with a firm surface from the parking to the main Entrance.

By Bus:

Local and regional bus services operate to the area. Please check local timetables in advance and contact us if you need help planning your route.

By Train:

The nearest main rail connections are available from Galway Ceannt Station, with onward travel by car, taxi, or bus.

By Airport:

The nearest airport is Shannon Airport, with additional connections available through Ireland West Airport Knock and Dublin Airport.

Need help planning your journey?

Contact us before your visit – we're happy to help you find the easiest route for your needs.

Key Accessibility Features

Wheelchair Accessible Bathroom Facilities

The Seaweed Centre provides an accessible bathroom designed to support wheelchair users and visitors with additional access requirements.

The bathroom is located on an accessible route within the building and has sufficient space to allow wheelchair users to manoeuvre comfortably.

Features include:

- Wide entrance door for wheelchair access 2200 mm × 1500 mm
- Clear floor space to support wheelchair turning and movement
- Accessible toilet with grab rails positioned for support and transfers
- Accessible wash hand basin positioned at an appropriate height
- Easy-to-use taps and fixtures
- Emergency assistance alarm/call system (if available)
- Non-slip flooring for improved safety
- Good lighting levels to support visibility

Staff are available if assistance is required and are happy to answer any questions about access before or during your visit. If you have specific requirements, please contact us in advance so we can support your visit as best as possible.

Audio Tour on Walking Routes

Audio tours are available on our walking routes to help visitors explore and enjoy The Seaweed Centre experience at their own pace. These tours provide additional information and storytelling along the route and can support visitors who prefer audio-based information.

Please ask a member of staff for information on how to access the audio tour before starting your walk.

Key Accessibility Features – 2

Step-Free Access

The Seaweed Centre provides step-free access to key visitor areas to support wheelchair users, visitors with reduced mobility, families with buggies, and anyone who benefits from level access. Routes are designed to minimise barriers and allow easier movement throughout the centre where possible.

Disability Awareness & Equality Training

The Seaweed Centre is committed to providing disability awareness and equality training for all staff as part of their induction. This helps ensure every team member understands how to support visitors with a wide range of needs respectfully and confidently.

Training is refreshed regularly, particularly for staff in customer-facing roles, to keep knowledge up to date and to reinforce good practice in accessibility, inclusion, and customer care.

We believe ongoing training is an important part of making sure everyone receives a welcoming and inclusive experience when they visit.

Emergency Evacuation for Visitors with Disabilities or Access Requirements

The Seaweed Centre has a General Emergency Evacuation Plan (GEEP) in place to support the safe evacuation of all visitors, including those with disabilities or specific access requirements.

The plan considers a range of needs to help ensure everyone can leave the building safely and as quickly as possible in the event of an emergency.

Our staff are trained in emergency procedures and are aware of how to provide appropriate assistance where needed. If you have any specific access requirements, we encourage you to let us know on arrival so we can support you appropriately during your visit.

Key Accessibility Features – 3

Sensory Supports Available

Sensory equipment is available to support visitors and may be located within a dedicated sensory space or provided in other areas of The Seaweed Centre. Available equipment includes:

- Ball pit
- Bubble tube
- Interactive sound wall
- Weighted blankets

If you have specific sensory requirements or questions before your visit, please contact us – we are happy to help make your experience as comfortable as possible.

Quiet Space / Room

The Seaweed Centre has a quiet room available for visitors who may need a calm and low-stimulation environment.

The room is closed off from the main public areas to help provide a peaceful space. If you would like to use it, please ask a member of staff on arrival or during your visit, and we will be happy to assist you.

Images



Entrance to the Seaweed Centre



Entrance to the Cafe

More Images



Disabled toilet

Emergency and Medical Information

Nearest Hospital: University hospital Galway, 57 km

Nearest Pharmacy: Cogaslann Agatha 21 km

Nearest Doctors:

- Lettermore Health Centre 091 551143
- Dr Peter Sloane Carraroe 091 595200

Defibrillators available at eircodes below:

- H91 CH7X
- H91 FC89
- H91 F3C5
- H91 FX79
- H91 XPF5

Date Produced & Last Updated

This Access Welcome Guide was produced in June 2026.

If you have any questions or suggestions about accessibility at Seaweed Centre, please contact us at theseaweedcentre@gmail.com or call **+091 551553**.